

USHA MARTIN UNIVERSITY

Village Narayansoso, Near Angara Block Office, Ranchi - Purulia Highway, Angara, Ranchi - 835103, Jharkhand

COMPLAINT FORM

(MISCONDUCT & DISCIPLINARY ISSUES ONLY)

| COMPLAINANT DETAILS – RECORD & RECEIVE | | |
|---|--|--|
| COMPLAINANT NAME (OPTIONAL) | | |
| DETAILS OF COMPLAINANT (OPTIONAL) | | |
| | | |
| PHONE NUMBER OF COMPLAINANT (OPTIONAL) | | |
| ADDRESS OF COMPLAINANT (OPTIONAL) | | |
| DESCRIPTION OF THE COMPLAINT | | |
| DATE & TIME OF COMPLAINT | | |
| PLACE OF COMPLAINT | | |
| SIGNATURE OF COMPLAINANT | | |
| COMPLAINT RECIEVED BY INCHARGE OF COCD COMMITTEE – SIGNATURE WITH DATE | | |
| TO BE FILLED BY INCHARGE OF COCD COMMITTEE ONLY | | |

YES

FORMATION OF REVIEW TEAM

DATE OF FORMATION

NO

| MEMBERS ALLOTED FOR THE REVIEW OF INCIDENT | | | |
|---|----------------------------|--------------------|--|
| VERIFICATION OF COMPLAIN BY REVIEW TEAM & REPORT SUBMITTED | | | |
| LEVEL OF SERIOUSNESS | 1 2 3 4 5 6 7 8 9 10 | | |
| INTERACTION WITH ALL STAKEHOLDERS IN THE COMPLAINT DONE | YES | NO | |
| BREACH OF CODE NOTED | YES | NO | |
| OBSERVATION REPORT WITH DATE | | | |
| FEEDBACK TO COMPLAINANT GIVEN | YES | NO | |
| | ESCALATION REQUEST | | |
| REQUEST RECEIVED | YES | NO | |
| REQUEST RECEIVED FROM | REVIEW TEAM | COMPLAINANT | |
| ESCALATED TO | | | |
| OBSERVATION REPORT FROM ESCALATED LEVEL | | | |
| | ANALYSE & ACTION | | |
| TYPE OF ACTION TAKEN | CONCILLIATION & SETTLEMENT | SANCTION & PENALTY | |

| SUMMARY OF ACTION TAKEN WITH DATE / TIME | |
|--|--|
| MEDIATOR NAME (IF ANY) | |
| SIGNATURE OF INCHARGE | |
| | |