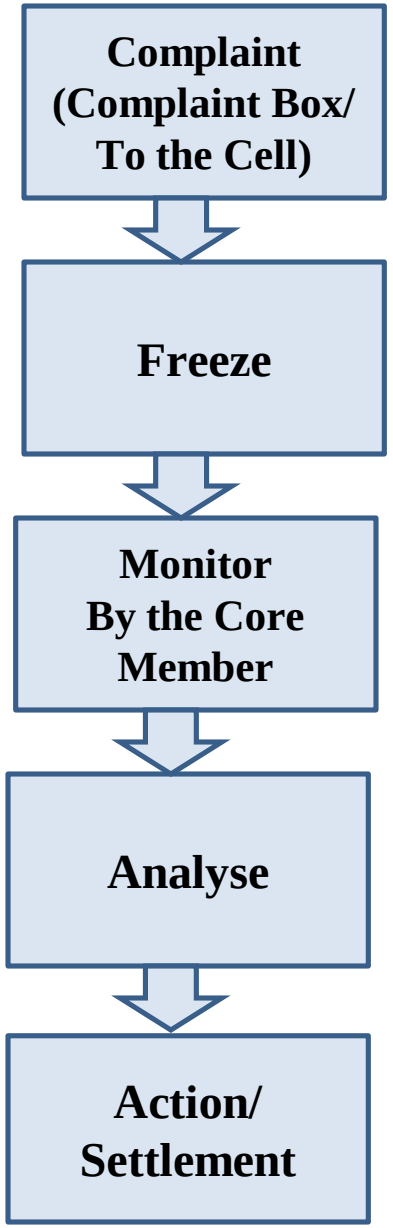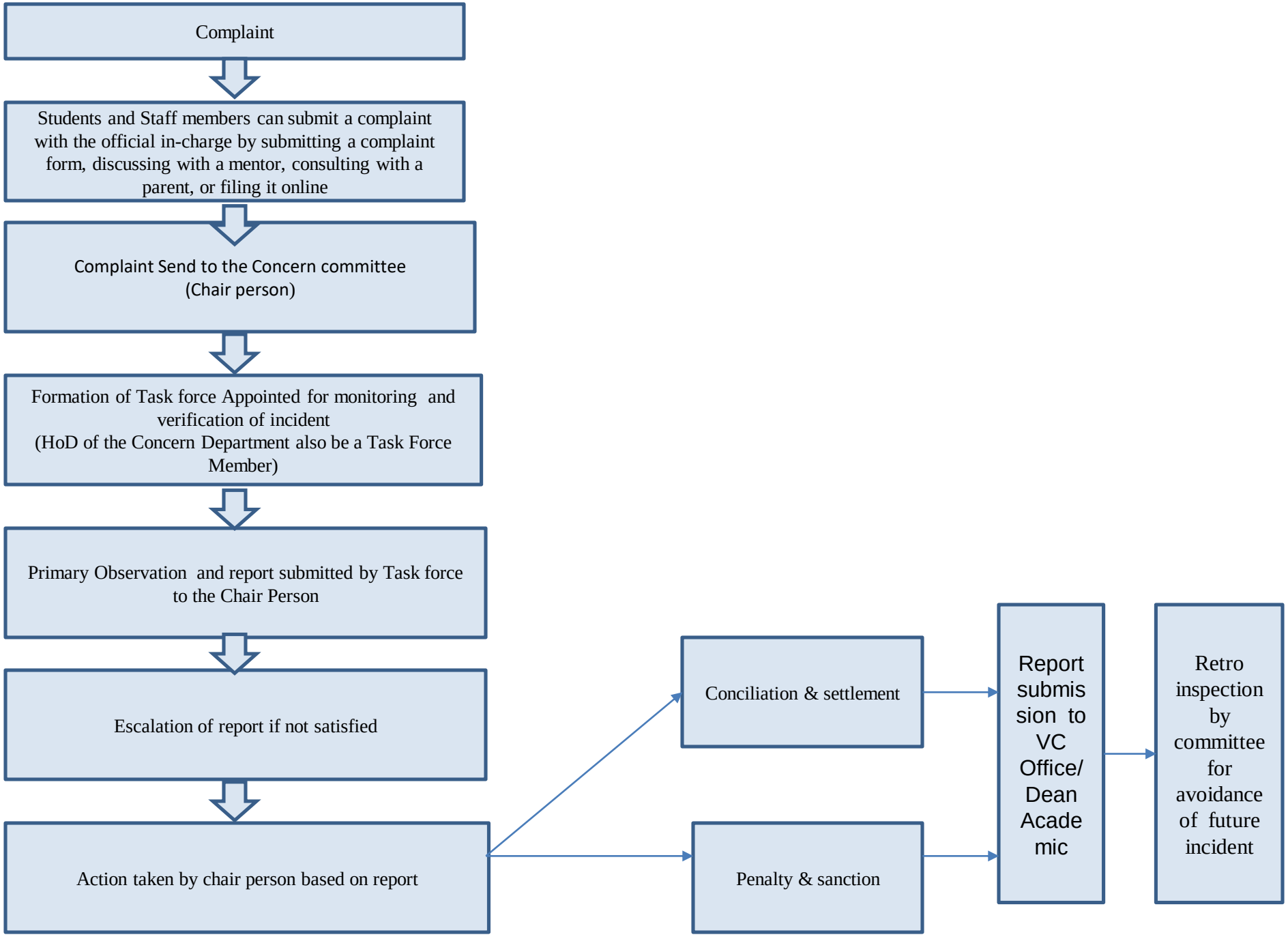# Procedure to filling complain and conducting enquiry in Grievances Re-dressal